

## DePaul CTI RPC-HTTP Configuration Tutorial

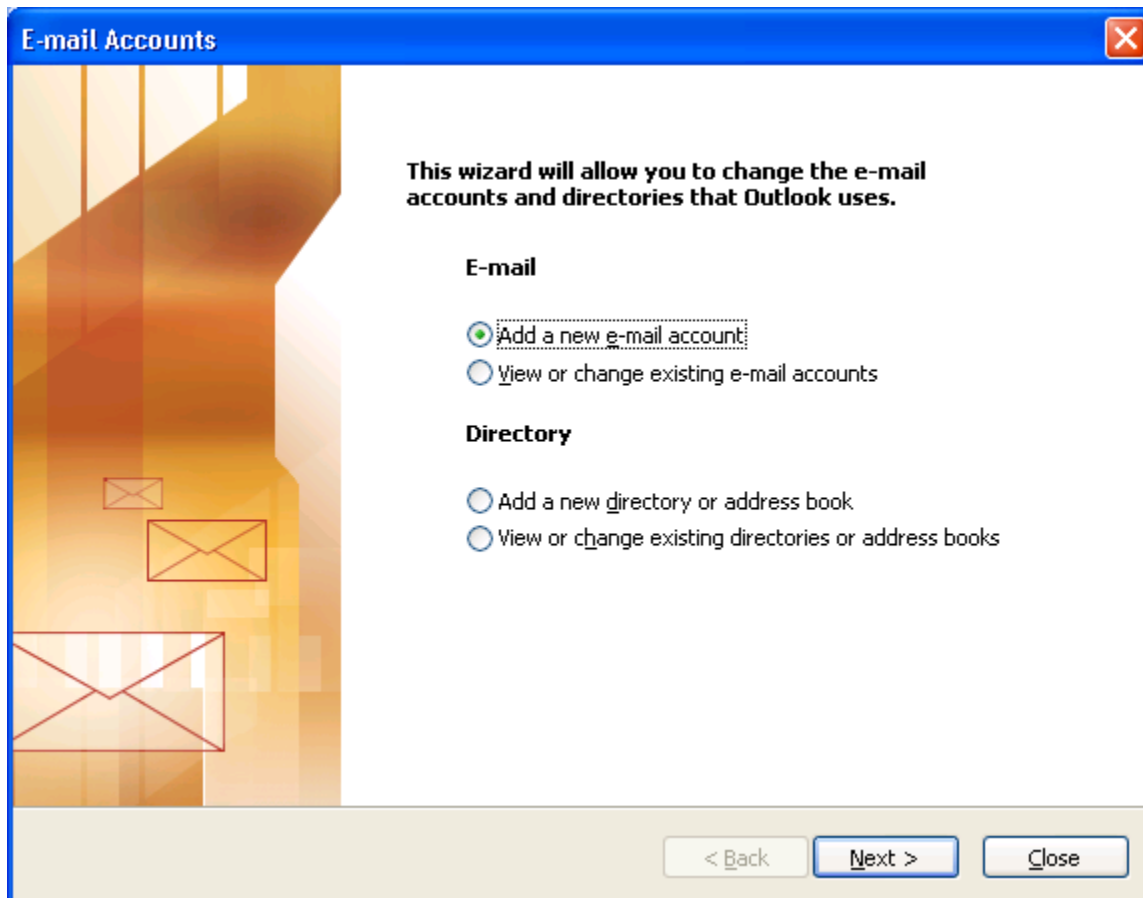
### Version 1.1: Winter 2008

**Purpose:** To enable mobile/remote Outlook users to use Exchange mode without the need to connect to CTI using VPN.

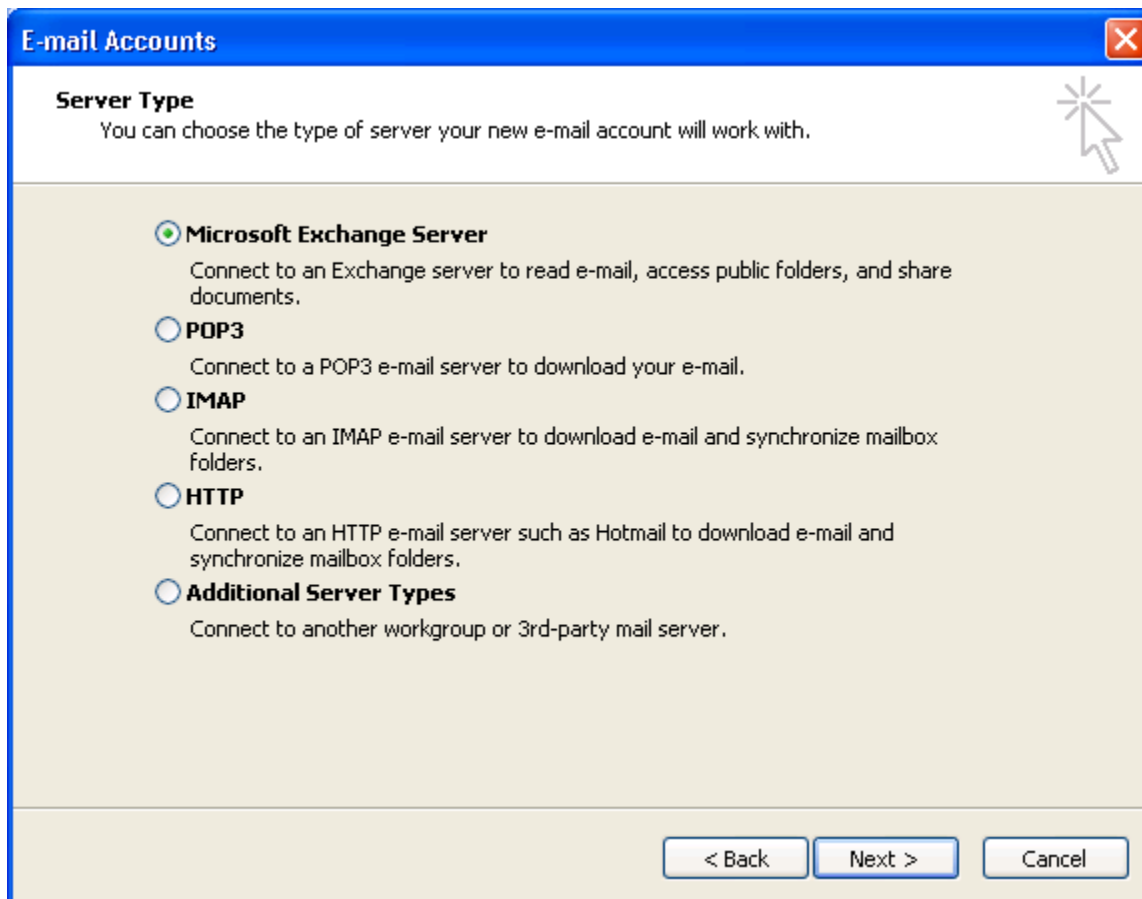
**Supported Clients:** Outlook 2003 SP2 / Outlook 2007

Step 0: Outlook 2007 users, please skip the Automatic Configuration screen and proceed to manual configuration .

Step 1: Select add a new e-mail Account



Step 2: Select "Microsoft Exchange Server"



**E-mail Accounts** [Close]

**Server Type**  
You can choose the type of server your new e-mail account will work with.

- Microsoft Exchange Server**  
Connect to an Exchange server to read e-mail, access public folders, and share documents.
- POP3**  
Connect to a POP3 e-mail server to download your e-mail.
- IMAP**  
Connect to an IMAP e-mail server to download e-mail and synchronize mailbox folders.
- HTTP**  
Connect to an HTTP e-mail server such as Hotmail to download e-mail and synchronize mailbox folders.
- Additional Server Types**  
Connect to another workgroup or 3rd-party mail server.

< Back    Next >    Cancel

Step 3 : Enter the server name (wagner.cti.depaul.edu) and your username (without domain).

Do not click “Check Name”. Outlook may hang during this time and display an error as it tries to resolve your username. This is normal behavior.



If your mailbox is large and you need access to all your data immediately, don't select “Use Cached Exchange Mode”

Change E-mail Account

**Microsoft Exchange Settings**  
You can enter the required information to connect to Microsoft Exchange.

Type the name of your Microsoft Exchange server. For information, see your system administrator.

Microsoft Exchange server:

Use Cached Exchange Mode

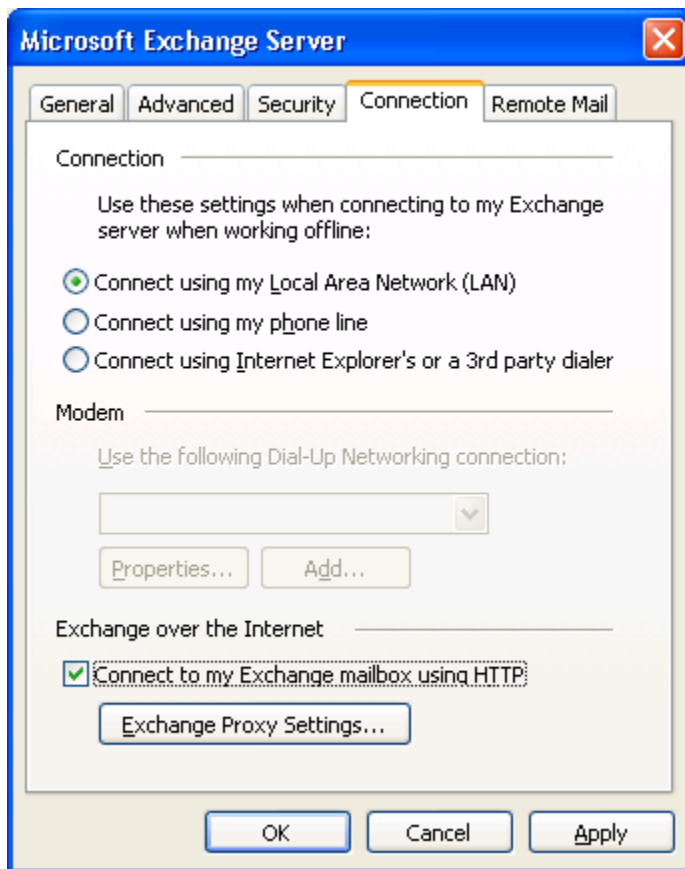
Type the name of the mailbox set up for you by your administrator. The mailbox name is usually your user name.

User Name:

Select “More Settings”

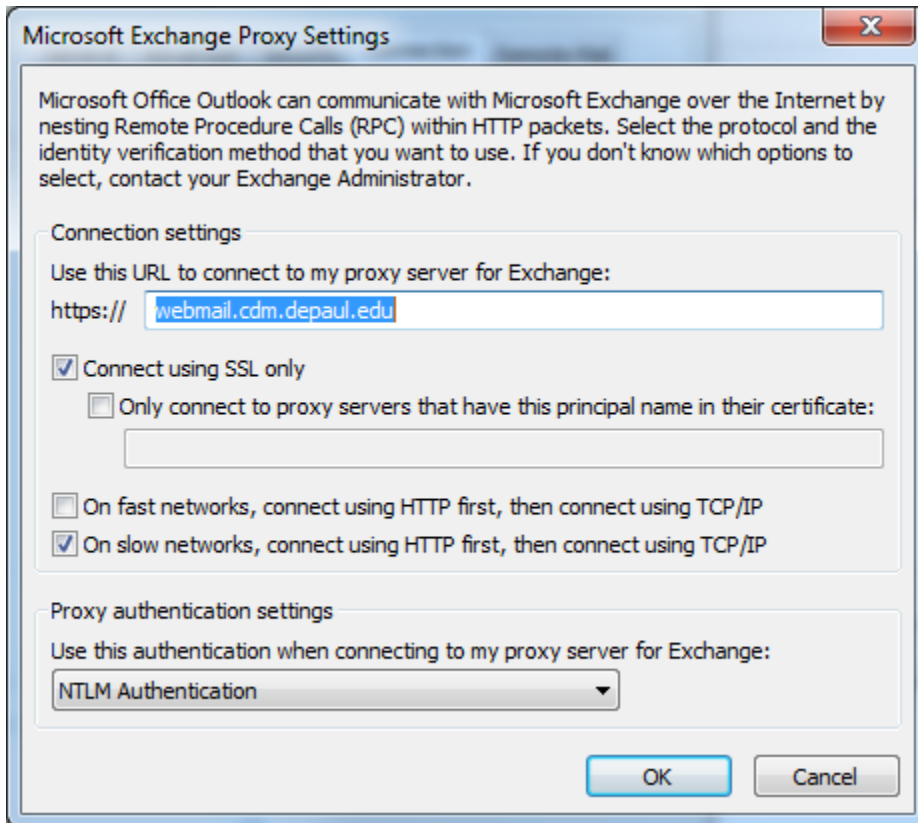


Step 4: Select the Connection Tab and click “Connect to my Exchange mailbox using HTTP”



Click “Exchange Proxy Settings”

Step 5: Enter proxy settings exactly as shown



Microsoft Exchange Proxy Settings

Microsoft Office Outlook can communicate with Microsoft Exchange over the Internet by nesting Remote Procedure Calls (RPC) within HTTP packets. Select the protocol and the identity verification method that you want to use. If you don't know which options to select, contact your Exchange Administrator.

Connection settings

Use this URL to connect to my proxy server for Exchange:  
https://

Connect using SSL only

Only connect to proxy servers that have this principal name in their certificate:

On fast networks, connect using HTTP first, then connect using TCP/IP

On slow networks, connect using HTTP first, then connect using TCP/IP

Proxy authentication settings

Use this authentication when connecting to my proxy server for Exchange:

OK Cancel